Backline®

Better Patient Care from Anywhere

Backline® Secure Texting for Healthcare

Enhance Care Delivery and Improve Clinical Outcomes

Patient information cycles continuously throughout your hospital, requiring flexible communication tools that make it easy for clinical staff to connect and share, quickly and reliably, no matter where they are. Backline by DrFirst is built for healthcare and empowers your staff with a cutting-edge secure messaging platform that significantly improves productivity and patient outcomes while protecting PHI.

Secure, Patient-Centered Chat

Patient-Centered Chats are created automatically via your EMR's ADT/HL7 interface, providing an easy-to-access, central forum for patient communication that results in higher levels of care team collaboration and productivity.

Reach Beyond the Walls of Your Hospital to the Healthcare Community and Patients

Backline connects your facility with healthcare workers inside and outside your organization. In addition, your providers can communicate directly with patients in single-session, secure chats that are initiated and terminated by the provider.

Backline is a feature-rich, secure texting application for healthcare, accessible via smart phone or the web

- Private, group or patient-specific care team chats
- Event notification distribution to internal and external providers
- Supports clinical content sharing in virtually any format
- Compatible with IOS, Android, and web

Akario Enterprise is the web-based, user-friendly administrative console that enables oversight and reporting for Backline

- Administer users, rights and privileges
- Create and monitor user groups
- Search and control message content
- Track user analytics and insights
- Message and audit trail search, retention and archiving

DrFirst®

Practical. Powerful. Innovations.

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